



Regional School of Public Administration



6th ReSPA Annual Conference

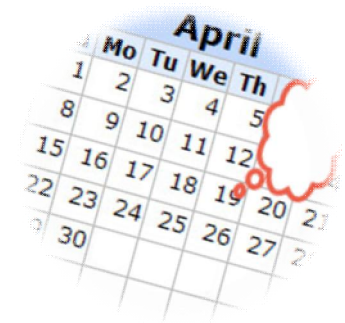
19-20 April 2011

Good Governance Through Participative Democracy And Client Oriented Public Administration

Draft AGENDA

First Day

09.00	09.30	Registration	Ground floor
09.30	10.30	Welcome and opening	White Room
09.30		Mr. Suad Music, ReSPA Director	
09.45		Mr. Ivan Brajovic, Minister of Interior and PA, Montenegro	
09.55		Mr. Arsen Bauk, Minister of Public Administration, Croatia	
10.05		Mr. Neven Aksamija, Director of the Civil Service Agency, Bosnia and Herzegovina	
10.15		Mr. Gerhard Schumann-Hitzler, European Commission, DG Enlargement, Director, Directorate D - Financial Instruments & Regional Programmes	



10.30	10.45	Coffee break	Ground floor
11.00	13.00	Good Governance and Public Service Delivery	White room
11.00		Mr. Denis Anderson, Professor and Chairman - Department of Management and Information Technology, St. Francis College, USA, Basic facts on UN PSA and cooperation modalities Good governance concept in Public Service delivery using IT tools	
11.30		Mr. Alexander Heichlinger, EIPA Expert & Manager, European Public Sector Award (EPSA), European Institute of Public Administration (EIPA), Barcelona, Public Services delivery (experience of EPSA) 2011, Q&A	
12.00		Mr. Richard Boyle, Head of Research, Publishing and Corporate Relations IPA, Ireland, Trends in Public Sectors (EU context), Q&A	
12.30		Mr. Ivo Ivanovski, Minister of Information Society and Administration, Developing client oriented public administration in the Republic of Macedonia, Q&A	
13.00	14.30	Lunch	Facility restaurant
14.30	16.00	Civil society participation in promoting and enhancing collaborative governance	White room
14.30		Mr. Tore Chr. Malterude, Senior expert/Head of Unit European Institute of Public Administration, EIPA Maastricht, Collaborative Governance	



15.00 Ms. Catarina Reis Oliveira, Head of Unit of Research and International Relations, ACIDI . High Commission for Immigration and Intercultural Dialogue EU good practice: Case of Civil Society involvement in the welcoming and integration of immigrants, Portugal (EPSA winner 2011)

15.30 Ms. Vesna Lendic Kasalo, Head of Department, Government of the Republic of Croatia Office for Cooperation with NGOs, Regional good practice: Structured Civil Dialogue, Croatian Government Office for Cooperation with NGOs (applicant for EPSA 2011 awarding)

16.00 17.00 Coffee break and departure to Cetinje

18.00 19.00 Roundtable:

Ministry of culture, Cetinje

Mr.Ivan Brajovic, Minister of Interior and PA, Montenegro

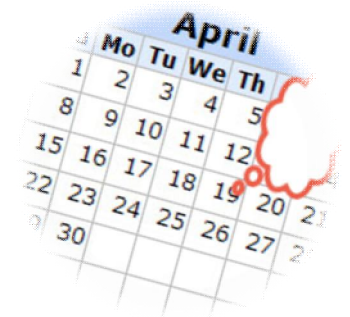
Mr. Arsen Bauk, Minister of Public Administration, Croatia

Mr. Ivo Ivanovski, Minister of Information Society and Administration, Macedonia

Mr. Bujar Nishani, Minister of Interior, Albania, **TBC**

19.00 22.00 Drive and Dinner

Restaurant



Second Day

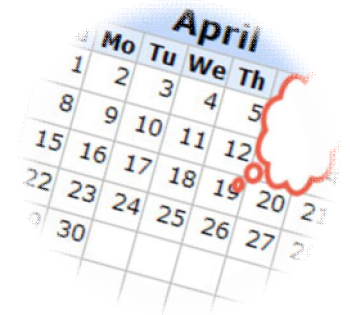
08.45 10.30 Developing Capacity within Participatory PA systems

- 08.45 Mr. Alexander Heichlinger, EIPA Expert & Manager, European Public Sector Award (EPSA), European Institute of Public Administration (EIPA), and ReSPA representative, Introduction to the participative Governance concepts, ReSPA
- 09.00 Mr. Leandro Ardanza, Special Advisor of the City of Bilbao, EU good practice: Political Management based on economic stringency and strategic budgets, Bilbao City, Spain (EPSA 2011 applicant) example
- 09.30 Mr. Oivind Hoines, NDLA . Norwegian Digital Learning Arena Good practice: Public innovation trough collaboration in learning, Norway, (EPSA 2011 applicant)
- 10.00 Ms. Ivana Djuric, Deputy Director - Communication and Training Department, European Integration Office, Government of the Republic of Serbia, Regional good practice: Speak European: Professional development for accession - European Integration Scholarships project, Serbia

10.30 11.00 Coffee break

11.00 13.00 Technology development and Public Administration improvement

- 11.00 Mr. Morten Meyerhoff Nielsen, Head of section, Danish Agency for Digitization, Ministry of Finance, Joint development model for efficient and effective service delivery channel



- 11.15 Mr. Andraz Pernar, Director for e-Governance, Ministry of Public Administration, Republic of Slovenia, EU good practice: IT supported decision making procedure, Slovenia (EPSA 2011 applicant)
- 11.45 Mrs. Blerta Selenica, Director, Department of Public Administration, Ministry of Interior, project presentation, Albania
- 12.15 Ms. Sanja Stanisic, Union of Municipalities of Montenegro, Presentation of e-Municipality of Bar, Montenegro

12.45 13.00 Q&A AND FINAL CONCLUSIONS

13.00 14.00 Lunch

