

Quality Management Working Group Meeting

PROVISIONAL AGENDA

Join Zoom Meeting

<https://us02web.zoom.us/j/84152262087?pwd=MHc5bU01Z3hHdzUwKzIUbnJwS2taQT09>

Meeting ID: 841 5226 2087

Passcode: 244844

Wednesday, March 14, 2021		
13.30 – 13.40	<ul style="list-style-type: none"> ➤ Welcome and introduction ➤ Video about Common Assessment Framework (CAF) 	Ms Olivera DAMJANOVIC ReSPA Programme Manager
13.40 – 13.50	<ul style="list-style-type: none"> ➤ Establishment of Regional Quality Management Centre and future plans 	Ms Olivera DAMJANOVIC ReSPA Programme Manager
13.50 - 14.30	<ul style="list-style-type: none"> ➤ Presentation of KDZ (Centre for Public Administration Research, Austria) ➤ Discussion 	Mr Thomas PROROK KDZ Deputy Managing Director
14.30-15.00	<ul style="list-style-type: none"> ➤ Latest developments of Quality Management in North Macedonia ➤ Discussion 	Ms Amina SHKRIJELJ CAF Correspondent, Ministry of Information Society and Administration
15.00 – 15.30	<ul style="list-style-type: none"> ➤ Introduction of the ReSPA Monitoring Toolkit and Methodology and role that QM Working Group members will have during the first ReSPA monitoring exercise ➤ Discussion 	Mr Enzo CAPUTO ReSPA Expert Ms Olivera DAMJANOVIC ReSPA Programme Manager
15.30 – 15.35	<ul style="list-style-type: none"> ➤ Conclusion 	Ms Olivera DAMJANOVIC ReSPA Programme Manager