

## CLARIFICATIONS

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Danilovgrad, 14 December 2023

**Ref. No: #19/2023**

**Subject: Development and Installation of the Western Balkans Knowledge Management Platform (KMP)**

Dear Madam/Sir,

Thank you for your interest in participating the ReSPA Notice for Services: Development and Installation of the Western Balkans Knowledge Management Platform (KMP).

Please find below a received question and the clarification provided by the contracting authority – Regional School of Public Administration (ReSPA).

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**Question:** We are not sure should our offer contain the price for the hosting and maintenance so the overall budget of 20 000 euros implies these services as well. Or these services will be contracted separately after the warranty period expires?

**Answer:** Please be aware that the overall budget of up to 20,000.00 euro encompasses all phases of KMP implementation, including analyses and design, development, testing, training and implementation, warranty and 12 months of maintenance.

Yours sincerely,

Ivana Petričević

Partnership and Knowledge Management Officer